



Survival Coalition

of Wisconsin Disability Organizations

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Shared Ride Networks: Survival Coalition Statement of Principles

Survival Coalition thinks of shared ride networks as transportation companies meeting the definition of Transportation Network Companies in Wis. Stats. 440.40 (6), and any transportation provider that uses a similar digital interface that enables riders to schedule on-demand rides with drivers.

Survival Coalition agrees that the following policy principles should be incorporated into all state policy proposals that seek to improve shared ride services.

- Establish ongoing consultation with the disability community to improve shared ride services, digital interfaces, and user safety and experience for consumers, including the ability to select preferred drivers that the rider feel best meets their needs.
- Encouraging shared ride networks to coordinate and contract with other existing transportation companies, county human services transportation programs, and volunteer driver programs to maintain and expand capacity for delivering transportation services.
- The shared ride network shall be able to accommodate riders needing accessible vehicles and riders traveling with service animals in all areas served by the shared ride network.
- Establishes oversight and a required feedback loop and enforcement to ensure accessibility, affordability of services for people with disabilities, older adults, lower-income individuals, and rural residents.
- Inclusion and enforcement of consumer protection related to background checks, driver training including training on working with diverse populations, and vehicle inspections.
- Assurance that the technology interface is accessible for people with disabilities
- Prohibitions against charging additional fees or higher fares to people with disabilities, including charging higher fares during particular times of the day.
- Ensure robust enforcement for all shared ride network against discrimination that is prohibited under Wis. Stats. 440.45 against people with disabilities, people with mobility equipment, and people who use service animals.
- Ensure competition among shared ride networks and existing transportation providers is fair and consistent in operating rules, policy and training requirements and any other oversight and enforcement.