Wisconsin Transportation Survey Results

September 2018 | web: www.survivalcoalitionwi.org | email: survivalcoalitionwi@gmail.com

**Trouble Getting Places**

72% of respondents have trouble finding transportation at least 30% of the time.

- 45% of respondents can’t get where they need to go 50% of the time.
- 15% of respondents can’t get where they need to go 70% of the time.

**I Need Transportation to...**

<table>
<thead>
<tr>
<th>Activity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visit my family</td>
<td>86%</td>
</tr>
<tr>
<td>Attend community events</td>
<td>84%</td>
</tr>
<tr>
<td>Access medical help</td>
<td>82%</td>
</tr>
<tr>
<td>Get groceries</td>
<td>80%</td>
</tr>
<tr>
<td>Go to parks, trails or gyms</td>
<td>69%</td>
</tr>
<tr>
<td>Run errands</td>
<td>66%</td>
</tr>
<tr>
<td>Go to libraries or community centers</td>
<td>64%</td>
</tr>
<tr>
<td>Commute to work</td>
<td>62%</td>
</tr>
<tr>
<td>Attend business appointments</td>
<td>61%</td>
</tr>
<tr>
<td>Attend religious services</td>
<td>55%</td>
</tr>
<tr>
<td>Volunteer</td>
<td>51%</td>
</tr>
<tr>
<td>Go to civic buildings</td>
<td>45%</td>
</tr>
<tr>
<td>Commute to trainings</td>
<td>20%</td>
</tr>
</tbody>
</table>

If my usual transportation:

- **mode**—rides from family members, transit services, or other options
- **destination** or
- **schedule**

changes, 70% say they would not be able to get where they need to go.

**Current Transportation Services Limit My...**

- Community participation: 83%
- Access to medical care: 61%
- Ability to find or keep a job: 59%
- Visiting my family: 58%
- Living options: 50%
- Voting ability: 37%
Wisconsin Transportation Survey Results

Transportation Challenges Include

- **47%**: Not having enough transportation to do everything, so I must choose where I go based on if I can get a ride.
- **19%**: There’s no accessible transportation in my community.
- **43%**: Transportation is unreliable, scheduled rides are late, do not come, or get cancelled.
- **55%**: Transportation services don’t go where I need to go.
- **47%**: Must be scheduled too far in advance, cannot accommodate changes to schedule or my needs.
- **41%**: Not having enough money to pay for the rides I need.
- **59%**: Transportation is not available at times I need it.
- **24%**: Rides are only available for medical trips.

Transportation Options Routinely Used vs. Not Available in My Community...

- Public transit
- Paratransit or specialized transportation services
- Human Services / Aging & Disability Resources Center / aging transportation
- Volunteer driver programs
- Non-Emergency Medical Transportation (MTM)
- Family Care or IRIS
- Shared-ride services (Uber or Lyft)
- Family or friends give rides
- I have or have access to a vehicle
- Employer sponsored van pool or other commuter service

Most Important Features of Any Transportation Option

1. Reliability  
2. Availability  
3. Flexibility  
4. Affordability  
5. On-Demand Scheduling  
6. Geographic Range  
7. Safety  
8. Accessibility

500 people with disabilities, older adults, and their families from across Wisconsin responded to Survival Coalition’s survey on transportation.