# Wisconsin Transportation Survey Results



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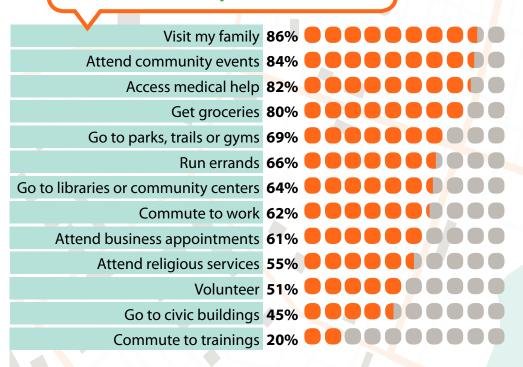




**72%** of respondents have trouble finding transportation at least 30% of the time.

- 45% of respondents can't get where they need to go 50% of the time
- 15% of respondents can't get where they need to go 70% of the time.

# I Need Transportation to...



#### If my usual transportation:

- ✓ mode—rides from family members, transit services, or other options
- ✓ destination or
- ✓ schedule

changes, **70%** say they would not be able to get where they need to go.

### Current Transportation Services Limit My...





Access to medical care 61%



Ability to find or keep a job



Visiting my family



Living options **50**%



Voting ability **37**%

## **Transportation Challenges Include**

Not having enough transportation to do everything, so I must choose where I go based on if I can get a ride

There's no accessible transportation in my community

Rides are only available for medical trips

**43**%

**Transportation** is unreliable, scheduled rides are late, do not come, or get cancelled

**55**%

**Transportation** services don't go where I need to go

**47**%

Must be scheduled too far in advance. cannot accommodate changes to schedule or my needs

Not having enough money to pay for the rides I need

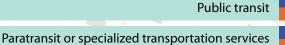
**59**%

**Transportation** is not available at times I need it



**Transportation Options Routinely Used** 

Transportation Options NOT Available in My Community...



Human Services / Aging & Disability Resources Center /

aging transportation Volunteer driver programs

Non-Emergency Medical Transportation (MTM)

Family Care or IRIS

Shared-ride services (Uber or Lyft)

Family or friends give rides

I have or have access to a vehicle

Employer sponsored van pool or other commuter service

0% 20%

40%

80%

#### **Most Important Features of Any Transportation Option**

3. Flexibility 1. Reliability 2. Availability 4. Affordability 5. On-Demand Scheduling 6. Geographic Range 7. Safety 8. Accessibility